

## **APPENDIX B**

### **Statements (outcome framework)**

#### **CYP EWB and MH Transformation Plan: I Statements – Voice of the Child**

1. I should be listened to, given time to tell my story and feel like what I say matters.
2. I want my situation to be treated sensitively and I should be respected and not feel judged.
3. I want the professionals that I come into contact with to be kind and understanding and realise that I need to trust them if they are going to help me.
4. I should always be made to feel safe and supported so that I can express myself in a safe environment.
5. I should be treated equally and as an individual and be able to shape my own goals with my worker.
6. I want my friends, family and those close to me to understand the issues so that we can support each other.
7. I want clear and up to date detailed information about the services that I can access.
8. I want to get the right type of help, when things first start to be a problem, at the right time in the right place and without having to wait until things get worse.
9. I want to feel that services are shaped around my needs and not the other way round, but I also want to know that I am not alone in how I am feeling.
10. I want my support to feel consistent and easy to find my way around, especially if I need to see different people and services.